



# Refund or Exchange Form

**You have 45 days from the date of invoice to return the merchandise for full refund on your credit card.**

Inspect the equipment when it arrives, and if you're not fully satisfied you can return it for a full refund (less the shipping charge, for items which we offer free shipping the original shipping savings associated with the returned item(s) will be deducted), as long as you haven't used it.

**Returning items must be in original packaging and condition, or will be assessed a \$5.00 repackaging fee.**

In fairness, we will expect you to pay the shipping and handling charges, and we will pay the replacement-shipping fee (only US & Canada).

No Restocking Fee will apply to any return meeting the requirements.

If the above conditions are not met, Getwetstore.com has the right to refuse the return or charge a restocking fee.

Please print, and send this form with your item

Date \_\_\_/\_\_\_/\_\_\_

### Step 1. Fill out Information

Full Name \_\_\_\_\_

Order # \_\_\_\_\_

Address \_\_\_\_\_

Suite/Apt. \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

Country \_\_\_\_\_

Phone # \_\_\_\_\_

Email \_\_\_\_\_

### Step 2. What would you like to do Refund or Exchange? Circle one

### Step 3. List of item(s) you are returning, please include the reason for return.

QT	Name of Item	Color	Size	Reason

Reason for Return: (fill in letter above)

- A. Damaged
- B. Defective
- C. Dissatisfied
- D. Incorrect item Shipped
- E. Ordered Wrong Product
- F. Not as Described
- G. Not same as Picture
- H. Shipping Damages
- I. Wrong Size
- J. Wrong Color

Additional Comments:

\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

### Step 4. List item(s) you want to exchange:

QT	Name of Item	Color	Size

### Step 5. Enclose and return:

Enclose the return form and a copy of the invoice along with the merchandise packed in the original packaging and condition they were received in. Send your package via UPS or USPS. Mail to the following address:

**E Zone.com Corp**  
**Attn: RMA Dept.**  
**3592 Rosemead Blvd. #515**  
**Rosemead, CA 91770**